

Here is your package for

Tour Code: FIT/1165

Fascinating Spain by Rail

10 Nights 11 Days - Land Package

www.flamingotravels.co.in

YOUR VACATION AT A GLANCE!!

SNAPSHOT	⊘	TAKE-OFF!!	⊘
DESTINATION INFO	⊘	IMPORTANT NOTES	⊘
INCLUSION / EXCLUSIONS	⊘	GOT QUESTIONS?	⊘
HOTELS	⊘	REACH US AT!!	⊘
SIGHTSEEINGS	⊘		
MEALS	⊘		
TRIP COST & CANCELLATION POLICY	⊘		
GET SET GO!!	S		

SNAPSHOT



THEMES

Heritage & Decial, Youth Special



ACTIVITES

4

.

VALIDITY PERIOD

01 Oct 2025 *to* 31 Mar 2026



DESTINATIONS

Madrid(2N) - Seville(2N) - Valencia(1N) - Ibiza(2N) - Barcelona(3N)



HIGHLIGHTS

- ✓ Madrid Hop on Hop off Bus Pass
- ✓ Guided city tour of Seville Best way to explore the town
- ✓ Flamenco Show Spanish Folklore show
- ✓ Barcelona Hop on Hop off Bus Pass

DESTINATION INFO



INCLUSIONS / EXCLUSIONS

INCLUSIONS

- Accommodation
- One way Transfers from Airport to Hotel on Private basis in Madrid
- One way Transfers from Hotel to Airport on Private basis in Barcelona
- All Sightseeing's on SIC basis as mentioned in the itinerary
- 2nd class one way train ticket from Madrid to Seville
- 2nd class one way train ticket from Seville to Valencia

EXCLUSIONS

- Airfare
- Insurance
- Visa Cost
- 5% GST Will Applicable on total tour cost
- 5% TCS Will Applicable on total tour cost
- City Tax To be paid directly by the passenger at the Hotel
- Internal Flight from Valencia to Ibiza and Ibiza to Barcelona
- Cost of Meals (Lunch and Dinner)
- Cost of Sightseeing (Except Above)
- Any personal expenses i.e. Laundry, Tips, And Phone calls etc
- Anything which is not mentioned in Inclusions.
- Any surcharge applicable during your travel dates.
- No Porterage Included. You have to carry your luggage on your own to your room.
- All Museums and Monuments are from outside unless mentioned in inclusions.

HOTELS

VALIDITY DATES: 01 Oct 2025 - 31 Mar 2026

PLAN: STANDARD

- 2 Night(s) in Madrid at Hotel Madrid Centro Affiliated by Meliá or similar
- 2 Night(s) in Seville at ibis Styles Sevilla City Santa Justa or similar
- 1 Night(s) in Valencia at Petit Palace Plaza de la Reina or similar
- 2 Night(s) in Ibiza at Ryans La Marina or similar
- 3 Night(s) in Barcelona at ibis Styles Barcelona Centre or similar

PLAN: DELUXE

- 2 Night(s) in Madrid at Mercure Madrid Centro or similar
- 2 Night(s) in Seville at Novotel Sevilla or similar
- 1 Night(s) in Valencia at NH Valencia Center or similar
- 2 Night(s) in Ibiza at Eurostars Ibiza or similar
- 3 Night(s) in Barcelona at Hotel Silken Ramblas or similar

SIGHTSEEINGS

Madrid, Spain

• Madrid City Tour Hop-On Hop-Off 24 Hrs

Seville, Spain

- Walking Tour Of Seville
- Flamenco Show at La Casa de la Guitarra

Barcelona, Spain

 City Sightseeing Barcelona Hop-On Hop-Off Bus Tour - 24 Hrs

MEALS

· 10 Breakfast

TRIP COST

VALIDITY DATE: 01 Oct 2025 - 31 Mar 2026

PLAN:STANDARD

INCLUDED HOTELS

- 2 Night(s) in Madrid at Hotel Madrid Centro Affiliated by Meliá or similar
- 2 Night(s) in Seville at ibis Styles Sevilla City Santa Justa or similar
- 1 Night(s) in Valencia at Petit Palace Plaza de la Reina or similar
- 2 Night(s) in Ibiza at Ryans La Marina or similar
- 3 Night(s) in Barcelona at ibis Styles Barcelona Centre or similar

	Double Sharing	Triple Sharing	CWB	CNB		
	(Per Person)	(Per Person)	(Per Person)	(Per Person)		
2 Pax	EUR 1,380	EUR 1,290	EUR 1,090	EUR 750		

^{*} Note: 5% GST Additional On Total Tour Cost. T&C Apply at time of Booking.

PLAN:DELUXE

INCLUDED HOTELS

- 2 Night(s) in Madrid at Mercure Madrid Centro or similar
- 2 Night(s) in Seville at Novotel Sevilla or similar
- 1 Night(s) in Valencia at NH Valencia Center or similar
- 2 Night(s) in Ibiza at Eurostars Ibiza or similar
- 3 Night(s) in Barcelona at Hotel Silken Ramblas or similar

	Double Sharing	Triple Sharing	CWB	CNB		
	(Per Person)	(Per Person)	(Per Person)	(Per Person)		
2 Pax	EUR 1,600	EUR 1,490	EUR 1,240	EUR 810		

^{*} Note: 5% GST Additional On Total Tour Cost. T&C Apply at time of Booking.

^{*} Exclusive of TCS.

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TCS

TCS Applicable on booking of Overseas Tour Package as per provisions of Section 394 of the Income Tax Bill 2025

5% TCS on spends towards International Holiday Packages for cumulative spends (within or outside Flamingo Transworld Pvt Ltd) up to Rs 10 Lakhs in a financial year and 20% TCS for incremental spends beyond Rs. 10 Lakhs in the same Financial year

(Declaration to be submitted by the buyer of overseas tour program package to Flamingo Transworld Pvt Ltd)

The amount of TCS paid is non-refundable in case of cancellation of tour.

On validating **PAN - AADHAR Seeding if found not Linked, TCS will be applicable on 20%** & TCS Credit might not appear in Form 26 / AIS / TIS and TCS Certificates will not be available. Also Booking will get cancelled and Cancellation charges along with 20% TCS will apply.

Refer TCS on Overseas Tour Packages section on <u>Terms & Conditions</u> for more details.

PAYMENT SCHEDULE

- ✓ Initial deposit Rs. 50,000/- to confirm your booking with us + Full Ticket Payment
- ✓ 2nd Payment 60 days prior to departure 50% Of the Tour Cost
- ✓ 3rd Payment 45 days prior to departure 75% Of the Tour Cost
- Remaining full payment 35 days before departure- 100% of the tour cost.

CANCELLATION POLICY

- ✓ 60 Days or more prior to Departure 10% of the Tour Cost
- ✓ 59 to 35 Days prior to Departure 50 % of the Tour Cost
- ✓ 34 Days to 15 Days prior to Departure 75 % of the Tour Cost
- ✓ Within 15 Days of Departure 100% of the Tour Cost

BANK DETAILS

Flamingo Transworld Pvt. Ltd.

ICICI BANK - IMC HOUSE Account No: 002405008581

JMC HOUSE, OPP. PARIMAL GANDER, AMBAWADI, AHMEDABAD - 380006

IFSC/RTGS/NEFT CODE: ICIC0000024 ICICI BANK SWIFT CODE: ICICINBBCTS

GET SET GO..!!

Day (1

Madrid

Arrive at Madrid international airport. You will be transfer to hotel and check in .Later evening will be free at leisure and stroll around the gran via. Overnight in Madrid.

Day

2

Madrid

After breakfast, you will be proceed on your own to the tour departure point of **Hop on Hop off bus**, this can be a fantastic way to get around and experience the highlights of Madrid Make sure to visit Royal Palace (Entrance Extra), the Sabatini Gardens and Campo del Moro, located in the city centre. The church of San Francisco El Grande, the fountains of Paseo del Prado, the Toledo Bridge, the Prado Museum(Entrance Extra), and Puerta de Alcalá are also good examples of this splendid style. Overnight in Madrid.

✓ Breakfast

Day

Madrid - Seville

After breakfast, check out and you will be proceed on you own to station to board the train to Seville. Arrive at Seville and proceed on you own to hotel and check in. Evening you can walk or lounge at one of the bars on the banks of Guadalquivir River. Overnight in Seville.

✓ Breakfast

Day

4

Seville

After breakfast, you will be proceed on you own to the departure point to join a guided city tour of Seville. Visit the cathedral, Santa Cruz quarter, The RealesAlcázares (Royal Fortresses), Statue of Don Juan, Statue of Peter I. In the evening make your own way to the departure point of Flamenco Show. Experience authentic dance of Spain in Flamenco show. Later make your own way to your hotel. Overnight in Seville.

✓ Breakfast

Day

5

Seville - Valencia

After breakfast, check out and you will be proceed on you own to station to board the trainto Valencia. Arrive at Valencia and make your own way to your hotel and check in. Later day is free to explore the city . Overnight in Valencia.

✓ Breakfast



on your own. Overnight in Barcelona.

Breakfast



Barcelona - Back To Home

After breakfast, you will be transfer to airport to board a flight back to India with wonderful memories of your tour.

✓ Breakfast



TAKE-OFF..!!

FLIGHT & TRANSPORT

- One way transfer from airport to Hotel in Madrid
- One way Transfer from Hotel to Airport on Private basis in Barcelona
- All Sightseeing's on SIC basis as mentioned in the itinerary
- 2nd class one way train ticket from Madrid to Seville
- 2nd class one way train ticket from Seville to Valencia



IMPORTANT NOTES

- Payment made will be as per the prevailing rate of exchange + 1.00 paisa on the day of your final payment.
- Kindly accept the package confirmation in written to process the booking
- It is compulsory for customer to check the hotel reviews on booking.com / Trip advisor and give final confirmation in Email.
- These package is customizable, which means that changes can be done to the itinerary/activity, if you desire so. Any alterations may result in additional payment & the final payment will be calculated as per the changes made in the itinerary which will be outlined in the confirmatory e-mail sent to you.
- Passport Copies of First and Last Page of All Passengers (All Passport Must be valid minimum 6
 months valid from the date of your return and it's solely passengers responsibility to check
 before submission. Any booking which has been action on non-valid passport passengers are
 liable to pay any charges incurred due to the same)
- No amendment requests will be accepted 10 days before the departure



GOT QUESTIONS?

GENERAL

Q:What all attractions can be covered in 10 days?

Here are some of the major destinations which can be covered in 10 days.

Day 1: India - London

Day 2: London

Day 3: London- Eurotunnel- Paris

Day 4: Paris Day 5: Paris

Day 6: Paris- Vevey- Lausanne/ Central Switzerland

Day 7: Lausanne- Broc- Bern- Lucerne- Engel berg/ Central Switzerland

Day 8: Engel berg/ Central Switzerland- Jungfrau Region- Engel berg/ Central Switzerland

Day 9: Engel berg/ Central Switzerland- Titlis- Rhine fall- Zurich

Day 10: Zurich/Milan/ Frankfurt/ Munich- India

Q:Which are some of the best Europe tour packages offered by Flamingo Transworld?

Flamingo Transworld offers some of the best packages for your Europe trip and they are as below:

- European Escape 9N/10DEuropean Dreams 7N/8D
- European Epic 18N/19D
- European Experience 13N/14D

Q:What is the best time to visit Europe?

The ideal time to visit Europe is during the months of summer i.e. from May to September, when costs are reasonable. Groups are then smaller; the climate is commonly pleasing during these months also. Europe's exceptionally different topography ranges spanning more than 45 nations with atmospheres extending from the radiant Greek isles to arctic Norwegian fjords.

March to May:

March to May are the months of spring in Europe. It is a good time to explore Europe as the weather is perfect without any extreme temperatures. The weather in the month of May is fresh and alluring. You can experience multiple music festivals during this time of the year in Europe.

June to August:

This is the best time to visit Europe as the temperature in the majority of the nations in Europe is pleasant during this period. It is additionally the best time to appreciate sunbathing and swimming at the pristine sea shores of Europe. July and August are commonly the prime duration of the nation when numerous explorers and sightseers visit it to encounter great and pleasant climate. This is also the prime season to enjoy a visit to different authentic sites with historical importance particularly Acropolis, Eiffel Tower, and Roman Colosseum. Try and avoid visiting Mediterranean nations during this time as the temperature there turns out to be exceptionally hot and not suitable for touring. As June to August is the peak tourist season in Europe, subsequently the rates of the hotels and different spots are commonly high.

September to November:

Autumn season begins in the month of September and continues till November. It is the best time to visit Belgium, Sweden, Spain, Paris and the Netherlands. Numerous festivals are celebrated during this time of

the year. This is a good time to visit Mediterranean part of Europe.

December to February:

Winter in Europe is chilled and the temperature drops to -10 degrees Celsius which results into snowfall. This season is perfect to enjoy snowfall and adventurous activities like skiing and snowboarding. Due to Christmas and New Year engagements market and stores are in full bloom.

Q:What is the best itinerary for the first time Europe visitor?

If you are visiting Europe for the first time, the best Europe itinerary for you would be either a France and Switzerland itinerary or a Spain tour or a trip to Eastern Europe.

Q:Will I require travel insurance for Europe?

Yes, whenever you are traveling to Europe carrying a Europe travel insurance would be a wise idea. You should carry a European Health Insurance Card along with rest of your travel documents. This insurance (EHIC) will only cover emergency medical care within the region of an NHS hospital.

Q:Should I be carrying my Euros and Pounds before leaving for the trip?

Carry minimum cash when you start your journey to Europe as local bank may not be able to offer you the best rate of exchange. Somewhere around 200 Euros are okay to start with. Once you reach Europe you can withdraw cash from ATM's where you can expect better valuation. It is always good to carry a multicurrency card while traveling.

Q:ls it good to have a rail pass for my train travels?

Yes, it is extremely feasible to have a rail pass for your train travels. A rail pass is a train-ticket-size piece of paper that includes the total cost of train travel in a certain country (or countries) for a specific number of days.

Q:Which countries are included in the Europe tour?

You can get your Europe tour customized as per your choice, but most people usually pick a Europe tour that includes some or all of the following countries: France, Switzerland, Italy, Austria, Spain, Scandinavia, and the UK.

Q:How many hours does it take from India to Europe?

It takes about 8 to 12 hours to reach Europe from Indian cities.

Q:What is a Schengen visa?

A Schengen visa is a short-stay visa that enables an individual to travel to any members from the Schengen Area. The visa is valid upto 90 days for the travel or business purposes. The Schengen visa is the most widely recognized visa for Europe.

Q:How much bank balance is required for a Schengen visa?

One needs to maintain a minimum balance of 2500 (1.70 Lacs INR) to 3000USD+ (2.3 Lacs INR) 2–3 months before applying for the visa.

Q:Do you need confirmhotel and flight booking for a Schengen visa?

Yes, you need a confirm ticket and hotel bookings for Schengen Visa. They may ask for a proof of flight or hotel reservation. This will be a proof of the dates you intend to travel and head back to your nation.

Q:What are some of the famous places to visit in Europe?

Europe is the world's most visited continent, and with good reason too. We've put together a list of the most important places to visit in Europe, to help you plan your next holiday to the continent.

Clique Terre

- Leaning Tower of Pisa
- Pompeii and Capri Island
- Copenhagen Canal Tour
- Eiffel Tower
- Disneyland
- Versailles Palace
- Louvre Museum
- Monaco and Monte Carlo

Q:What bank account/credit cards are accepted in Europe?

Visa and MasterCard are widely accepted in Europe. ATMs are available in most towns and cities in Europe. American credit cards process throughout Europe be it Hotels, larger shops and restaurants, care rentals etc. American Express is not very common in Europe and Discover Card is unknown in Europe.

Q:How safe is Europe for female travelers?

Europe has high standards of living and strict laws ruling the continent. Almost all the countries in Europe have high female travelers. It is considered safe for women to travel to Europe.

Q:What are the different modes of transportation provided to passengers on tour?

At the time of booking, passengers are given different options to choose their mode of transportation like: In Private Transfer you can also choose to do sightseeing by private vehicle which will be available from one point to another. The private vehicle will be prebooked on a predecided route and timings decided in advance as well.

Vehicle at disposal means that a car will be with you throughout the travel trip for which timings and kilometers will be decided in advance. If you use the car outside the travel package distance or time limit then it may not be possible or it will be charged additionally. Vehicle at disposal offers more flexibility and control over the itinerary. Private van tours include a vehicle at disposal.

SIC (Seat in coach basis) SIC coach transfers depart only at fixed times and stop at different hotels enroute where other passengers may be picked up or dropped off which means it is time consuming. You will be traveling with other passengers and passengers of different nationalities which offers a good chance to interact with people from different parts of the world. Before joining the tour you need to exchange tour vouchers for your original tickets from the concerned office. Many times the tour starting point is not from the hotel so then you need to reach the departure point from your hotel at your own expense.

O:What kind of food is offered to travelers on tour?

Meals which will be provided on tour will be mentioned in your tour itinerary. Usually meal menu contains of Indian vegetarian food, Jain food (no onion, no garlic, no potato), local vegetarian food, if requested Indian non - vegetarian food and local non - vegetarian food. All Meal Requests must be clearly specified at the time of booking.

Q:What is the procedure to obtain visa to visit the said destination?

Visa is an official permit that helps you enter a foreign country and stay there for a specific period of time. Flamingo does serve visa service. Talk to our travel consultant for visa process details for which you will have to submit certain documents.

Q:What is the best time to visit the said destination?

Europe may not be among the biggest continents but rather it has an exceptionally varied geography. Along these lines, the atmosphere of Europe is distinctive according to the region from bright Mediterranean isles to arctic Norwegian fjords.

The ideal time for Indians to travel is from April to September. This is a period of Spring & Summer. During this time the climate mildly warm & days are long, allowing maximum time to explore. If you are choosing winter experiences like skiing, snowshoeing etc. or wanting to experience Northern Lights, you must travel during the winter between December & March.

PACKAGE RELATED

Q.1 What is the best season to Travel?

In Europe, every season has its own characteristics, there is no one straight forward answer to when is, the best season to visit Europe. Every season can be a good time to visit, you just need to know what to expect during each season and what to expect.

The best time to visit Europe depends on what you wish to see during your visit, budget and the temperature range in which you're the most comfortable.

Below is an overview, of what to expect in different parts of Europe in each season of the year.

Spring: April to May

Spring in Europe is that time of the year, when the weather gears to warm up. The weather ranges between 10 to 20 degree Celsius.

In April you see fewer crowds as compared to May. The tulip season in the Netherlands, the flowers looking at their best n April & May.

May is one of the nicest months in Europe.

Countries like Italy, Spain, Portugal, Malta, Cyprus, and Turkey are less crowded in this period, and have a cooler weather as compared to the summers.

In the month of May you can almost travel to all countries in Europe.

Summer: June to August

Summer in Europe in a fantastic time to visit. The weather ranges between 10 to 30 degree Celsius.

Known for, longer daylight, warm weather & filled with outdoor festivals & activities.

You can travel to different parts of Europe- Western, Central, Eastern Europe, Scandinavia, all are pleasant & perfect during this time of the year.

Countries like Switzerland, France, Spain, Croatia, Greece, Italy, Finland, Norway, Iceland, Denmark, Sweden, UK, Ireland, are worth a visit, they also happen to be the busiest months for these countries. You need to plan 4-6 months in advance to get best deals & availability for the travels in the months of June, July & August.

Fall: September to October

The temperature and weather during autumn is cool and pleasant enough to travel around Europe. Rains are fairly common, making the weather wet and cold at times.

The weather ranges between 7 to 15 degree Celsius.

The best things to witness in September is Festivals like Oktoberfest in Munich, Northern lights in Iceland mid September onwards, wine festival in France.

Countries like Iceland, Germany, France, Netherlands, Belgium, Spain, Nordic countries, Austria, Czech Republic, Hungary & other Eastern European countries can be visited during this season.

Winter: November to March

While the days are shorter and the weather is dramatically cooler, winter in Europe is a very different experience. The weather ranges between 7 to -10 degree Celsius.

You will witness the Christmas celebrations, which is one of the biggest holidays across Europe. Experiences like visiting White Christmas in Christmas markets, Santa Claus village in Finland, Ice breaker cruise, staying in ice hotels, igloos or enjoying skiing and other snow-based activities, can only be enjoyed during the wintertime – and are definitely a quintessential part of experiencing Europe. And if you're looking to hunt the Northern Lights, this is definitely the best time to visit Europe to maximize your chances. Experience the amazing New Year festivities at Moscow's Red Square.

Countries like UK, Finland, Iceland, Sweden, Denmark, Norway, Switzerland, UK, Netherlands, Belgium, Austria are magical during this time of the year.

Europe Weather Chart in Fahrenheit:

1 - Spain Average Temperatures

City		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Barcelona	Low	44	45	49	52	58	65	70	70	66	59	52	46
	High	55	57	61	65	71	78	83	82	77	70	62	56
Cordoba	Low	41	42	47	50	56	63	68	68	64	56	48	42
	High	57	62	67	74	79	90	98	97	89	76	66	58
Granada	Low	35	36	41	44	49	57	63	62	57	49	42	36
	High	54	58	64	69	75	86	94	93	85	73	63	55
Madrid	Low	35	36	42	45	51	59	64	63	58	50	42	36
	High	48	52	59	65	71	81	89	87	78	66	56	51
Malaga	Low	46	47	51	53	58	64	68	69	66	59	54	49
	High	61	63	67	70	76	83	86	87	82	75	68	63
Seville	Low	43	44	49	52	57	64	68	68	65	57	50	45
	High	60	64	69	74	80	90	97	97	90	79	69	61
Toledo	Low	36	36	42	46	52	61	67	66	60	50	42	37
	High	51	55	61	67	74	84	92	91	82	69	59	51

Q. 2 Airline Connectivity

All Major Airports like Mumbai, Delhi, Ahmedabad, Kolkata, Chennai, Bangalore have connections to Europe.

You can fly to many cities now, Refer to our Airline Portal, For Finding Connectivity:

https://portal.flamingotravels.co.in/flight

Q.3 What is Schengen Countries & How About Visas

Currently, the Schengen area consists of 26 European countries Belgium, Czech Republic, Denmark, Germany, Estonia, Greece, Spain, France, Italy, Latvia, Lithuania, Luxembourg, Hungary, Malta, Netherlands, Austria, Poland, Portugal, Slovenia, Slovakia, Finland and Sweden, along with Iceland, Liechtenstein, Norway and Switzerland.

Being part of the Schengen area without internal border controls means that you can visit these countries on a single valid schengen visa.

These countries do not carry out border checks at their internal borders (i.e. borders between two Schengen states); carry out harmonised controls, based on clearly defined criteria, at their external borders (i.e. borders between a Schengen state and a non-Schengen state).

The EU states that are not, or not yet part of the Schengen area, are Bulgaria, Croatia, Cyprus, Ireland, Romania and the United Kingdom .This means that a flight from one of these states to a Schengen state is regarded as an external flight and is subject to border checks, and a separate visa of the respective country other than Schengen visa.

Q.4 How Can I Get Europe Visas?

For Visas Details & Visas Document Requirements our Visa Section.

Q.5 Do I Have to go Personally to Apply For Visas?

Yes. You need to visit Visa Facilitation Service (VFS) Office for biometrics. VFS is present in all Major Cities like Ahmedabad, Mumbai, Pune, Delhi, Hyderabad, Kolkata, Chennai etc.

One needs a confirm prior appointment to visit the VFS office. You need to carry documents as per visa checklist, along with your original passports.

Q.6 From Which Country can I Apply for Visas?

The three following factors are determinative on where you should file your Schengen visa application:

The number of countries you will be visiting

The number of days you will be spending in each

The country where you will step in first, in case you visit more than one of the Schengen member states

After having clear three factors given above, then you will be able to decide where to apply, according to the following rules:

If you are planning to visit only one country – then you needs to apply at the respective countries VFS representation of the Schengen country you will be visiting, located in your country of residence.

If you are planning to visit more than one country – then where you need to apply depends on the number of days you will be spending in each of the countries you will be staying.

-When spending an equal amount of days in each – then you need to apply at the diplomatic representation of the country where you will arrive first.

-When spending unequal amount of days in each – then you will need to apply at the diplomatic representation of the country where you will be spending more time.

Q.7 Do I Have to Walk a Lot?

All European tours, involve walking on daily basis. Depending on the cities, sightseeing that you are visiting.

Q.8Will independent travel plan will be a right choice for me?

The independent plan is customized itinerary, in which your choice of destinations/ activities/ sightseeing is incorporated on your preferred travel date.

Independent travel always allows you more freedom, as you are the one who makes and fixes your schedule from the suggestions we provide, you get to control every aspect of it. Therefore, you can adjust it according to your preferences, special conditions, etc. Customized travel plan is a trip also means that you get to decide which and how many places you visit. The independent plan is curated as per your taste & budget and the selection of hotels & activities are offered accordingly.

There is no Tour escort, in these independent tours; you will not have the services of a tour manager to assist with any on tour services.

Every itinerary for each destination differs from each other in terms of transportation, hotels , amenities & services

Traveling independently means that you are on your own, You are guided for the same by us prior to your departure.

The itinerary will include local transportation as follows:

- 1. Local Trains: for example in Switzerland, the rail network is connected very well, so the itinerary will be based on rail travel.
- 2. Ferries/ boats: For example in Greece, the islands are connected by ferries, the itinerary will include sea ferries for connecting between islands.
- 3. Local buses: To Travel internally in any of the European cities this is one economical mode suggested in many itineraries.
- 4. Internal flights: For an itinerary that includes multiple countries for example in a Spain Portugal itinerary, you will connect from Madrid to Lisbon via internal

Q.9 What are different types of tours, in an independent or personalized tour?

Below are the different types of tours:

Sic Tours:

SIC tours stands for Seat-in-Coach Basis Tours, which means you will share a coach or van with other tourists and you will have an English-speaking tour guide to take you to all the scenic spots listed in the Itinerary that day.

In SIC Tours you are required to reach the departure point on your own.

Pick up and Drop point of SIC tours may not be the same.

Walking tours:

A walk of a historical or cultural site undertaken on foot, frequently in an urban setting. Short tours can last under an hour, while longer ones can take in multiple sits and last a full day. A walk can be led by a tour guide, as an escort.ing tour is a tour

Example: Walking tour of Florence, Walking tour of Venice, Walking tour in Vatican City etc.

Hop-on- hop-off bus pass:

Hop on Hop off Bus Pass means you can jump on and off the bus at its designated stops as many times as you want, within your ticket validity.

For Example: We have over 45 stops right by London's best attractions, and with buses arriving regularly you're free to explore at your own pace, then simply rejoin the tour when you're ready. You are required to reach the nearest departure point on you own.

Private van tour:

PRIVATE TOUR simply means your tour, where all ground services are provided by your very own personal guide, with a private vehicle and chauffeur, exclusively for your party nobody else

Q.10 What are the Private Van Timings & Rules?

According to driving laws of Europe a driver cannot drive more than 8 Hours and required 15 Minutes break after 2 Hours of Driving, 45 Minutes break After 4 Hours Of Driving.

Hours of Operations will be Maximum 11 Hrs strictly inclusive of all the compulsory breaks in between. There is no way to extend the hours.

The Car is booked for the service mentioned and as per the Itinerary provided by Flamingo only.

If Passengers need to use the car for any additional services, Additional, charges is to be paid. The same has to be paid directly and the services should be within the driving hours only.

The drivers speaks basic English and he is a driver and not a Guide

It is compulsory for all the passengers to wear the seat belt in Europe. Failed to Do so will get the driver fined and will be charged to the passengers.

Q.11 What is the difference between a Rail Pass & a train ticket?

A rail pass and a train ticket are two completely different types of travel documents.

Train Ticket:

A train ticket is valid for a single journey between two cities. Many tickets also include a reservation, which mean that they are valid only for a specific train, on a specific date and at a given time.

Rail Pass:

A rail pass, on the other hand, is good for travel in an entire geographical area (1 country, 2 countries or more). With it you can take as many train trips as you want within that geographical area, for as many travel days as you purchased, within a set period of time (the pass validity period).

Some sectors/ routes/ panoramic trains. Will still need to have a mandatory reservation, to board the train, even if you are holding a rail pass.

Q.12 What is the difference between apartments/ apart- hotel & Hotel stay? Apartments:

Are generally not serviced and self contained.

Unlike a hotel room, an apartment is equipped with a kitchen or kitchenette and a living area. Rooms range from smaller studio apartments to two- or three-bedroom apartments, which offer a separate living area, a kitchen, one or more bathrooms and separate bedrooms.

There is no room service / housekeeping / restaurant in an apartment, for intermediate cleaning you need to pay additional at the property.

There is no Reception & you have to self check in the apartments.

Apart-hotels:

Apart hotels are self catering, but serviced establishments. They provide the same services and benefits as a quality hotel. It's actually a small apartment within a hotel.

Apart hotels gives you a home away from home, with hotel services. It's not a hotel, and not an apartment, it's somewhere in between. They usually have an en-suite kitchen with cooker and fridge. They are often run as a hotel, have a day or 24 hour reception, and are usually smaller than

apartment.

Hotels:

Hotels can offer breakfasts, housekeeping, laundry services, or room service

Hotels have different room types, like standard, deluxe, suites, city views, sea views, garden views etc.

All Hotels in Europe Collect Tourist city tax locally.

Q.13 Should I carry an International Credit card on my travel?

Yes, it's mandatory to carry International Credit Card, as you need to provide the details at the booked accommodation as a refundable deposit will be blocked for 15 working days and released post your check out. Any damage to the room/ property, will be charged to this credit card.

Also incase, you book a self drive car, you need to carry the same credit card that you provided at the time of booking.

Q.14 When I am on FIT / Independent travel does that mean I do not have to bother about timings?

No, you have to follow the timings as per the designated itinerary You have to abide by timings for booked attractions, train tickets, transfers.

Q.15 How will I collect my tickets for Attractions/ Sightseeing?

Most of the tickets are now E-tickets and can be validated at the entrance of the attraction, in some tours it is compulsory to exchange the vouchers at the supplier office and reach the departure point, so the passengers should carry the hard copies of the vouchers along with soft copies.

Q.16 Will I have Wi- Fi access?

Wi-Fi is available at most of the International airports, Public access areas of Hotels, cruise lines, trains in Europe. Buses do not necessarily have Wi-Fi. The speed quality and speed may vary. Some places may have access to Wi-Fi at a fee.

Q.17 Are Public toilets charged in Europe?

Yes, most of the public restrooms need to be paid for an access.

Q.18 Which Mobile network can I use?

You can check with your current network provider, and purchase an international plan with data usage,

Or you can also buy a local sim card at the airport of the country that you are visiting.

In case you are visiting multiple countries on a single trip (For example Switzerland & France), You will have to check locally, if the sim card bought in Switzerland is valid in France too.

Q.19 Does everyone in Europe speak English language?

Not everyone speaks perfect English language, in each of the European countries.

Q.20 Can I carry just Euro's to all European countries?

The euro is a common currency of the European Union countries like Austria, Belgium, Croatia, Cyprus, Estonia, Finland, France, Germany, Greece, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Portugal, Slovakia, Slovenia and Spain. Yet, many EU countries like Denmark, Hungary, Poland, Romania, and Sweden don't use the euro. Although the Euro is commonly accepted but in return you will receive the change their local currency

Q.21 What Should I Know Before I book Europe Group Tour

It is Very Important for you to Understand, the details of Europe Tours, Before You Book. Below Details, Please Go Through:

What to expect from your European Holiday!

- 1.Please note that Europe Independent is a customized unescorted plan.
- 2.The Tour Involves traveling by Train, bus, trams, ferries. The travel from one country to another country could be by train or internal flights depending on the distance. The duration depends on the destination.
- 3.Hotels booked in our tours will be as per your requirement, budget and consent. Could be in city center or outskirts as finalized with you.
- 4.Most of the Hotels in Europe are not built with air conditioning due to climatic conditions of Europe. In case of heat wave usually hotels ask to open window and sleep.
- 5.Breakfast in Hotels is cold continental breakfast. It has bread, butter, cereals, juice etc. One will not get any Indian items at all in breakfast. There is no live counter in European cities to serve Eggs varieties.
- 6.In case of a private van tour Tips are compulsory in Europe for coach captain and Guides .Tips differ as per the country of visit.
- 7.Porter services are not available in Europe due to shortage of manpower therefore we insist you to carry minimum luggage with four-wheeler bags as you will have to carry your bags to your room and bring the same back.
- 8.If you have an early arrival or late departure, please note that standard check in time is 1400 Hrs and check out is 1000 Hrs. You will have to check in or check out the room accordingly.

9. For Private Van Tours:

Coach Captains are bound by European laws and restrictions about driving hours per day and per week. All itineraries are planned as per them. Therefore it is absolutely essential for passengers to follow the time very strictly and punctually.

Our coaches will not have any WIFI facilities on board.

Final itinerary is compiled by keeping European driving laws & regulations in consideration

Guests are required to adhere to the timings as mentioned in the itinerary.

All services are confirmed as per the timings mentioned in the itinerary.

Any delays will result into curtailment or complete cancellation of service.

We shall not be responsible for any alternate or compensative arrangements.

Guests are requested to present themselves minimum 30 minutes before commencement of any service.

Guests are requested to carry their passport at all times & produce when required by the local governing authority.

Any extra service/s consumed beyond confirmed service has to be paid & settled directly.

If Tour Manager Not included then Lead passenger has to take responsibility for time/place coordination with the drivers, hotels, restaurants, guides, attractions entrances, etc.

Please note EC regulations for Long Distance Coach Drivers:

Driver is not to exceed 12 hrs on duty with the group

The duty time with the group would be reduced as required,

Incase the Coach parking location is someplace other than group stay hotel

In one day, a driver is not permitted to drive for more than 9 hrs

In one day, a driver must have 11 consecutive hours of rest

Driver is required to have a min. rest time of 45 minutes for every 4 hours of wheel time

One driver could drive maximum 12 days continuously then 2 days rest is mandatory.

Coach will not remain at disposal as per clients request

10. Meals:

Breakfast: Your breakfast is normally a continental breakfast which usually will have Tea or Coffee, Juices, Cereals, Milk, Breads, Butter, Jam. No Indian item or Jain item may be available. Tap water is suitable for drinking.

11. Hotels:

Unlike Asian or other countries most of the hotel rooms in Europe are relatively small and not all hotels have air-conditioners or fan due to climatic conditions.

For the Hotels booked for you, a chart will be provided with all specifications like star category/ room size, ac/ non ac / rating/ distance from city center.

Please note that size of the Double and Triple rooms are usually the same. In Triple room, third bed is typically a roll- away bed or an extra bed. Generally rooms in European hotels are very compact and small in size(Approx 15m2-18m2).

Please note that standard check in time is 1400 Hrs and Check out is 1100 Hrs in Europe. (It may vary from Hotel to Hotel). Early check in requests are charged additionally by the hotel

Room Rates are based on Standard Rooms. Supplement cost will be applicable for Sea Facing /Lake Facing / Deluxe / Suite Rooms.

Not All hotels in Europe Offers Free WIFI and if required it must be purchased directly from the reception.

Every hotel charges, Tourist tax, also called 'city tax', usually consists of a fee that applies per person, per night. The tourist tax is payable locally, and usually at the time of check in or check out from your accommodation. The European cities have implemented this tourist tax to improve the tourism sector. The taxes are considered as resources to protect the environment, cultural heritage, or social purposes of a destination.

Allocation of the Rooms is done only while check-in by the Hotel Front Desk and are not in our limits. Adjacent rooms/ Rooms on same floor cannot be committed or guaranteed.

Cooking anything in the hotel is strictly prohibited, in case of not following the rules, heavy penalties are levied to the passenger.

Any damage caused by the passengers in the hotel or apartment rooms. For example: Breakage of any assets, oil stains in the rooms, scratches on the glass or wooden flooring. Heavy penalties will be charged by the hotel to be borne by the passengers. Such penalties will be charged on the refundable deposit paid at the properties or asked additionally.

As tap water is drinkable in Europe. Hotels do not provide complimentary drinking water.

Tea Kettles are not provided in all the Hotel Rooms, we suggest to carry your own.

No room services/ No bell boy / No proterage at any Hotel / Apartment

On check in, in Apartments & Hotels, Refundable Deposits are blocked at every Hotel / Apartments on forex card or Credit card only. It may take upto 15 Days to 1 Month for the deposit to reflect back into your account.

Incase of Apartment Booking immediate 25% cancellation charge will be applicable in any case & further cancellations will be applicable as per policy and a few apartments are also non refundable kindly check at the time of Booking

12. Sightseeing & Tours:

Seat in coach tours have a city centre pick up. City centre point to be reached on your own, it is the responsibility of the customer to ensure that they reach on time at the designated place of pick up & If you are unable to reach on time then it will be considered as no show & no refund will be given for any unutilized service & customer will have to make their own private arrangement of missed tour at their own cost.

SIC tours have fixed route & itinerary & will not deviate from the same

Optional sightseeing has to be booked in advance by paying an additional cost.

All Monuments entrances are not included in SIC tours unless specified

It is very common to have major events, strikes, cycle races or marathons or heavy traffic or due to any unforeseen circumstances some part of cities are not accessible to general public. In a case like this if sightseeing/ local transport is disrupted, there will be no refund for the unutilized services.

13. Luggage:

Please note in case your itinerary includes an internal flight, the baggage allowance will be limited, depending on the airline & sector you are issued on please check and pack as per the allowance, even if you are allowed more luggage in the main flight. Generally most of the airline allow 20 kgs Check in and 7 Kgs Hand luggage.

Please note it is compulsory to web check in for all internal flights, in case you do not web check in, the check in is chargeable at the airline counter.

What documents are required for Initial Booking!

- 1.Passport Copies: First and Last Page (All Passports Must Be Valid for Minimum of 6 months from the date of Return.)
- 2.PAN Card Copies of All Passengers.
- 3.Fully Vaccination Certificate with Booster Dose if taken or If Booster is not taken then please takes the same and Give updated certificate. (Non-Vaccinated or Partially Vaccinated Travelers are not allowed to Travel)
- 4.If Billing is to be done in Company Name Company GST Number& Certificate is required.
- 5.Deposit of INR 50000/- per person to confirm the land package & full payment to be

6.Expired Passport & Booking:

If you book your Tour knowing your or one of your family members passport is expired or in renewal we will not confirm your seat in particular tour date.

If you want particular travel date only, in that case if passport do not come on time or appointments are not available to do the visas, cancellation will be applicable. Flamingo Transworld cannot be held responsible for the same.

If you wish to avoid such cancellation please confirm the date once passport is received as per availability at the time.

Information that you should provide While Booking!

- 1. Your Emergency contact details while you are on tour.
- 2.Meal request for the Airline and for the Tour (Choices are Veg or Jain Meals) (We understand Jain means No Onion No garlic & No Potato) (Please mention in Booking Form If you are Allergic to any foods)(If you have any more specific food request you can mention the same to the sales staff and in booking form. We will try to help with the same but DO NOT GUARANTEE availability of the same)

3.Billing Details (If you need to claim any GST or TCS or needs your Bills in your Company Account, GST No and Proper Billing details needs to be submitted before booking is made. To make changes in Our Accounting System after Invoice is raised is not Possible)

4. For Overseas Medical Insurance do mention if you have any exiting Diseases.

5.Inform your Sales Staff In case if you have anyone who is travelling with you is not very mobile and may require long time to walk or need wheelchair. In Europe we do have many many cities where one is require to walk long and city tour is by foot. So, check before booking that you are not booking any wrong Tour for you or your family.

6.Any Visa Rejection in Past.

Understand Cancellation Policy!

It is very important to understand the cancellation Policy before booking. Especially understand cancellation in each scenario mentioned below.

1.In case if Visas are rejected

Cancellation charge incase of visa rejection :

If UK Visas Rejected:

Visa Fees of UK Visas - Rs.13000/- per person

Service Charge - Rs.5000/- per person

Ticket Cancellation - Rs. 18000/- per person

If Schengen Visas Rejected:

Visa Fees Of Schengen: Rs. 9800/- Per Person (Around Rs. 7800 Paid by passengers Direct and around Rs. 1983 Paid By us)

Service Charges:Rs.5000/- per person

Ticket Cancellation - Rs. 18000/- per person

(Within 60 Days of Departure):

Cancellation will be charged as normal Tour Cancellation Policy as mentioned below.

*5% Service Tax is applicable on all cancellation amounts.

2.In case if you cancel the tour due to Personal Reasons

60 Days or more prior to Departure: Rs. 50000/-

59 to 35 Days prior to Departure: 50 % of the Tour Cost

34 Days to 15 Days prior to Departure: 75 % of the Tour Cost

Within 15 Days of Departure: 100% of the Tour Cost

*5% Service Tax is applicable on all cancellation amounts.

*Any sightseeing entrance / train tickets/ flight tickets issued are non-refundable from the time of booking them.

Payment Policy to Make the Payment!

- 1.TCS , is applicable on our Total Tour Cost, depending on your annual purchase of overseas transactions you will be either paying 5 % or 20 % TCS, which can be claimed back. (Which is not part of Total Tour Cost and Charged additionally)
- 2.Rate of Exchange at the time of Payment.
- a. ROE will be applicable on the day when you make final payment.
- b. ROE will be determined as per interbank rate on www.xe.com + Rs.1 on the day when you make payment.
- c. We are ok if you wish to make early payment in case EUR exchange rate goes lower. You can keep checking the same on www.xe.com.

3. Payment Schedule:

Initial Deposit: INR 50000/- per person is required to confirm the seat.

2nd Payment 75 Days before departure: INR 80000/- (This payment will be considered toward Indian Rupees Cost)

3rd Payment 45 Days before departure: INR 50000/-

4th Payment 30 Days before departure: Remaining Full Payment

4.Please note that it is mandatory to adhere to above schedule no matter if your visas are received or not.

Airline

- 1. Please Check your baggage allowance as per your airline.
- 2. Web Check in to be done by passenger on their own.
- 3. Please note that as soon as tickets are issued one falls under ticket cancellation.

Visas

- 1. Appointment Server is down many times during the day so it may be possible that it may take little longer to take your date.
- 2. VFS collects a charge to take Appointments as well. The fee for same needs to be paid to Flamingo by passengers.
- 3. You will have to go for finger prints at VFS for both the visas. Please make sure that there is no mehendi/ heena or anything else on your hand which can interfere with taking biometrics.
- 4. If you are applying for 2 Visas you will have to update your bank statements again after 1st application is done.
- 5. Even if you have given documents early you are required to update you bank statement 3 days before submission date.
- 6. Any Extra services you take like SMS, Premium Lounge, Courier Charges etc is not covered by Flamingo.
- 7. Visa Dates are difficult to get now a days. Many times, when we wait to know passenger's preference our dates are gone so to give choices for visa date submission is not possible and you may not get a choice.

How Booking Process Will Follow!

- 1. Upon receiving inquiry request, our travel consultants will start to assist you in building a pleasant travel plan according to your special requirement and interest.
- 2. Upon receiving package confirmation from you, we will initiate to check as per current availability of proposed hotel or similar & rates / airline rates / internal flight & train rates & send final package cost. Kindly accept the package confirmation in written to process the booking
- 3. It is compulsory for customer to check the hotel reviews on booking.com / Trip advisor and give final confirmation in Email.
- 4. Upon the receipt of a deposit we'll secure your reservation and process your final booking immediately & will be confirmed post 48 hours of process. However, it is possible that at the time of booking (and especially during the peak season) the hotel or the room category mentioned by us is full. In that case we will give you an alternate hotel or an alternate room (higher category or lower category). Change in costs, if any, will be intimated to you and balance payable by you or to you will be paid by you or refunded to you as the case may be.
- 5. Once your booking is confirmed, we will send you a confirmation letter with the proposed flights, hotels, and tours in details. Should any conditions change after the confirmation, we reserve the right to make changes and provide you with the similar alternative options.
- 6. This package is customizable, which means that changes can be done to the itinerary/activity, if you desire so. Any alterations may result in additional payment & the final payment will be calculated as per the changes made in the itinerary which will be outlined in the confirmatory e-mail sent to you.
- 7. Passport Copies of First and Last Page of All Passengers (All Passport Must be valid minimum 6 months valid from the date of your return and it's solely passengers responsibility to check before submission. Any booking which has been action on non-valid passport passengers are liable to pay any charges incurred due to the same)
- 8. Deposit Amount: Rs.50000/- per person to secure your Tour and if booking is within 60 Days of Travel then deposit require as per the payment required on that particular date as per payment policy mentioned below, Copy of your PAN Card is mandatory to provide along with payment.
- 9. Final Vouchers can only be issued once full payment received. No amendment requests will be accepted 10 days before the departure.
- 10. Once you fully understand our Tour Product and what to Expect from Product. Please read all Terms and Conditions carefully along with above document and sign Booking Form with all your details.
- 11. Once booking is completed, please pay Initial Deposit to confirm all your services. Once the formalities done you will be handed over 2 Documents Visa Check List & Questionnaire to be filled for Visas.
- 12. Once the Initial deposit payment is made your land bookings will be processed, full payments towards tickets are required to issue.
- 13. Please make sure to submit all documents as per visa check list and filled questionnaire within 3 days of Booking. You may take up to 7 days if you are booking your tour at least 100 days in advance.
- 14. Once all documents are absolutely complete then only, we will be able to take visa date. Even if single document is pending visas cannot be processed.

- 15. For UK Visa: You will be sent your visa form to check. Please check in thoroughly and give a go ahead only then our visa team will take the date for submission of UK visas.
- 16. For Schengen Visas: If your visas are being applied from Swiss following amount needs to be paid directly in cash at the VFS

Adult: INR 7800 // Child (4 - 6 Years) INR 4800 // Child (Below 4 yrs) INR 840

This amount is included in your tour cost and will be reduced from Final Payment that you make.

- 1.Time Taken Once Documents Submitted with VFS
- a. UK 2 weeks to 12 weeks
- b. Schengen 15 to 25 Working Days

*These are tentative durations. Processing time may change depending on the rush with consulate.

- 2. **Pre -Departure Presentation:** This is the event which we usually organise between a week before departure. The date and time will be conveyed to you by our office. Please note **IT IS MANDATORY TO ATTEND THE SAME.**
- 3. **Final Tour Documents:** The same will be handed over to you 7 Days to 3 Days before your departure. (As per company policy we are not allowed to dispatch any tour documents if Payment is not fully done). We will try to adhere to above timeline in all cases. In case of heavy rush or unavoidable circumstances we may have alterations in the same.
- 4. You will be then directed to below persons for Further Process of your Tour Bookings, Visas & Payments.

Your Sales Staff - Always will be your point of Contact in Flamingo

Ms. Nirjari Thakore Shah M 98903 47778 – Your Contact for your Document Collection for Visas, Tour Documents Handover before your Travel

Mr. Vivek Shah M 9173440423 - Account Person who will process all your payments

Timings to Contact them:

On Whats app - Working Hours 1100 am to 730 pm (Revert Time is 12 Hrs)

By Call – 0500pm to 0600 pm (Strictly during this time. If your call is in call waiting or missed during this time please be ensured that we will call back by the end

Documents Submission Timings: 3pm to 5pm Monday to Saturday





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Urvansh Mehta

it was an amazing experience with Flamingo

Flamingo has been a second home for me. Travelling is as easy as it gets. We prefer individual tours, and the entire team is head over heels for the planning. From applying for a visa to coming back from the trip, everything is a breeze. The pre trip zoom calls, orientations, all the easy to access vouchers even on the app. Everything is perfect.

This is my fourth trip with Flamingo.. And I have already planned many more!

Region: Central Europe | **Tour Type:** FIT | **Theme:** Heritage & amp; Culture, Honeymoon Special, Youth Special

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Destination Videos





201/202, Gala Business Centre, St. Xaviers College Corner, Near Classic Gold Hotel, Off C. G. Road, Ahmedabad 380 009, Gujarat, India.











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